Welcome to Dreyfus Express℠

An Interactive Voice Response Telephone System

Account Access — Simply and Easily

Dreyfus Express℠ is an Interactive Voice Response System that uses conversational capabilities so you can use your own words to tell us what you want instead of traditional menu options. You will be able to access your account information, fund pricing, performance and more. You can also conduct transactions such as purchasing, redeeming and exchanging shares; receive important tax information; obtain market quotes and more. Call 1-800-645-6561 anytime, 24 hours a day, seven days a week to access Dreyfus Express. Simply say what you need and the system will prompt you. For example:

- “I want to get a price quote.”
- “I want to make an investment.”
- “Please send my June 2015 statement.”
- “Send me a checkbook.”

Account Access includes:

- Check account/fund balance
- Obtain total portfolio balance
- Recent transactions
- Change, reset or establish a PIN
- Initiate redemption, purchase and exchange requests
- Obtain fund prices
- Request tax forms and statements
- Order checkbooks
- Stop your Automatic Investment Plan

Access Dreyfus Express — Getting started you will need the following:

- Social Security Number (SSN)/Tax Identification Number (TIN)/or Employer Identification Number (EIN)
- Dreyfus Account Number (last 10 digits)
- Personal Identification Number (PIN)
- Additional piece of information such as name, date of birth or zip code

Obtaining a Personal Identification Number (PIN):

If you do not have a PIN, access the Dreyfus Express system by calling 1-800-645-6561. You will need the following information:

- Dreyfus Account Number (last 10 digits)
- Social Security Number
- Additional piece of information such as name, date of birth or zip code

You will be prompted to create a PIN. The PIN must be six digits and cannot contain consecutive numbers (123456) or identical numbers (111111, 222222). If you forgot your PIN, the system will ask you for the same information.